



Slovenske železnice

SŽ - Tovorni promet, d.o.o.

Director

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Dear customers, respected business partners!

In the recent weeks, extensive investment works and emergency maintenance work have been taking place in the area of the Slovenian public railway infrastructure, which are foreseen in the Network Statement, as well as many unforeseen emergency maintenance works to ensure safety in railway traffic. Due to them, there have been obstacles on some sections of the railway network, which have a strong impact on the implementation of the operational timetable and result in congestion of the infrastructural capacities of the public railway infrastructure network. Additionally, transports have been limited by heavy rainfall of recent days.

Currently, the implementation of the operational timetable is most limited by the closure of the track between Rakek and Postojna stations and the closure of several tracks at Rakek station, due to urgent maintenance work. The closure of the left track on the Rakek-Postojna route takes place from 7 September to 13 September. After the works on the left track have been completed, the closure of the right track on the same section will begin. In our estimation, the capacity of the Ljubljana-Divača-Koper line has been halved due to the mentioned works.

Further major infrastructure obstacles are expected during the weekend. In order to improve the flow of traffic on the Koper line, the manager of the public railway infrastructure moved the closure of the Rakek-Postojna right track by one day from 13 September. It will last from 14 September, from 7:00 a.m., to 18 September until 7:00 p.m. There was also a change in the implementation of the continuous closure of the Divača-Rodik line. The closure will take place on 15 September from 7 a.m. to 7 p.m. to and on 16 September from 7 a.m. to 7 p.m.

The situation on the Austrian railway network is also contributing to the critical situation. Due to extremely heavy snowfall, the Jesenice-Salzburg route will be closed until 16 September until noon. According to the information of the Austrian infrastructure manager, we also expect restrictions in the direction to Vienna and thus to the Czech Republic and Slovakia.

In our company, we always put customers first, and we strive to always meet their expectations. In cooperation with Luka Koper and our partner carriers, we monitor the traffic situation 24 hours a day and take appropriate measures. SŽ-Infrastruktura, as the manager of the Slovenian public railway infrastructure, also takes measures to ensure the greatest possible flow.

Nevertheless, we cannot avoid the negative impact of the mentioned works on the implementation of the operational timetable. Infrastructure obstacles drastically worsened our possibilities of fulfilling the

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contractual provisions. SŽ-Tovorni promet has no influence on this. However, we must be aware that the works will improve the conditions for offering quality services in the long term.

We would like to thank all users of our services for understanding the difficult situation we are in. Once again, we ask you to help us implement operational measures to support your transports by planning deliveries on time. Together with you, we will continue looking for operational solutions for your transports in these conditions, full of great challenges.

Both myself and my colleagues are at your disposal for any additional information.

Kind regards,

Melita Rozman Dacar, M. Sc.
President of the Management Board, Director